QUICK GUIDE

How to Connect: Over-the-Phone Interpreting

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Follow these three steps to reach a live interpreter in **300+ languages**, connected **in seconds**. Available 24/7 from any touch-tone phone.

FROM ANY PHONE

Three steps to an interpreter

1

Dial 210-972-7077

Call from any touch-tone phone.

2

Enter your SAI access code

Enter your unique PIN when prompted. This code is assigned to your organization. It is not your login password.

3

Select a language

Choose the language you need. A live interpreter joins the call in seconds.

YOUR UNIQUE PIN

Find your access code

1. Log in to the SAI client portal.
2. Open your profile in the upper right.
3. Find your PIN under your profile.
4. If it is hidden, hover over or tap the hidden value to view it.

Your access code is unique to your account. Do not share it outside your organization. If you cannot find it, call 210-960-4560.

ANOTHER WAY

Or start a call in the portal

You can also connect from the SAI client portal or the SAI App (App Store or Google Play).

Log in, choose audio, select the language, and tap Call. A live interpreter joins in seconds. Don't close the window. Press Disconnect when you are finished.