Amplify Impact Through Multilingual Advocacy

SAI For Nonprofit

Provide Outstanding Services In Over 300 Languages.

Meeting the needs of limited English proficient (LEP) individuals is crucial, demonstrating our commitment to inclusive services. Additionally, providing a wide range of language options is financially advantageous. In 2020, the United States had over 25 million limited English proficient (LEP) residents and an additional 12 million who are Deaf or Hard of Hearing (DHH). Addressing their needs leads to improved outcomes, prevents costly errors, and promotes equity.

Nonprofit organizations that offer interpreting and translation services can:

- ☑ Enhanced Public Service Delivery
- ☑ Improved Community Engagement
- ☑ Collaborate with Other Organizations
- ☑ Increase Visibility for Your Mission
- ☑ Support Immigrants and Refugees
- ☑ Ensure ACA Section 1557 and ADA compliance
- ☑ Develop and Distribute Resources in Every Language

SAI Offers Certified Interpreters

CCHI
Certification
Commission f
Healthcare
Interpreters

ata
American
Translators
Association

RID
Registry of Interpreters for the Deaf, Inc.

Why Leading Organizations Choose SAI:

17,000+ INTERPRETERS
Our professional interpreters always adhere to the highest standards of excellence in the industry.

RIGOROUS SECURITY
We prioritize protecting your organization's confidential information. We ensure regulatory compliance with the utmost seriousness.

300+ LANGUAGES
We offer services in 300+ languages, including ASL and rare languages.

DATA TRANSPARENCY
Our user-friendly reporting and analytics provide clear tracking and insights to enhance your language access plan.

COMPLIMENTARY IMPLEMENTATION SUPPORT
We offer free on-site and remote implementation training and support materials to ensure your language access plan's success.

PROVEN EXPERIENCE
Boasting over 16 years of expertise in the industry, serving leading companies.

ADVANCED TECHNOLOGY
Our expert linguists and advanced technology ensure precise services and long-term cost savings.

CUSTOM SOLUTIONS
We stand out by tailoring services to meet your specific needs.

RESPONSIVE TEAM
We pride ourselves on being responsive and attentive, always there when you need us. We have around the clock availability and client support.

SAI's certified interpreters are available 24/7, providing dependable, clear audio and video in moments of need.

On-Site Interpretation

Our professional interpreters are readily available for remote or in-person appointments, offering flexible scheduling options from a two-hour minimum to full or half-day commitments. Consider using an in-person interpreter for extended engagements such as community meetings, training sessions, workshops, fundraising events, board meetings, and other critical discussions that benefit from clear and accurate communication.

SAI's on-site services enables staff to connect with hundreds of professionally trained interpreters across the U.S., fluent in over 300 languages, including American Sign Language. We support thousands of in- person interpreter requests annually for clients nationwide, achieving a 98% national fill rate.

With SAI's On-site Interpreting, you can:

- Let multiple speakers interact freely without structured turn-taking.
- Communicate effectively in complex, critical, and sensitive situations.
- Serve people who are Deaf or Hard of Hearing (DHH).
- Communicate with young children who have underdeveloped language skills.
- Adhere to ADA and Title VI laws and regulations.
- Comply with ACA Section 1557 and HIPAA requirements.

On-site Interpreting

Schedule an SAI interpreter to visit your location in advance. Select the interpreter's gender and language, and rest assured they will arrive dressed professionally.

Virtual On-site Interpreting

Our scheduling system provides 24/7 online access to book interpreters for virtual meetings. Choose your interpreter, set your video conference time, and maintain continuity with the same on-site interpreter across popular platforms. Virtual On-site interpreting ensures equal access to justice, healthcare, and other vital services, crucial for rural areas with limited interpreter availability.

On-Demand Interpretation

Deliver exceptional service by connecting with SAI's Certified Interpreters.

Instant Interpreter™ is perfect for nonprofit organizations seeking flexibility, speed, and consistent quality in accessing expert interpreters. With 24/7 availability and a network of over 17,000 interpreters, all your organizations' language needs can be met within seconds. Our advanced connectivity, comprehensive data capture options, and detailed reporting enhance workflow efficiency, provide crucial information for managing language access programs, support precise billing, and facilitate easy expense allocation.

Instant Interpreter™: Over-the-Phone Interpretation

For quick and efficient language support, our over-the-phone interpretation service connects you with a qualified interpreter in seconds. This is a convenient option for phone calls, remote consultations, and situations where in-person interpretation is not feasible.

- 300+ languages, available 24/7
- Every call is HIPAA-compliant
- Soc 2 Type 2 Hospital Grade Security
- Traditional telephonic and digital access
- In-person and remote encounters
- Custom inbound and outbound call flows
- Overflow solutions for staff interpreters

On-Demand Interpretation

Instant Interpreter™: Video Interpretation

SAI's Video Interpreting fosters trust, minimizes misunderstandings, and enhances service delivery. Our service connects you with experienced professionals who provide precise interpreting in over 40 major languages, including American Sign Language, Mexican Sign Language and British Sign Language.

Leading Platforms
"Our integration connects directly with interpreters, enabling secure data tracking and supporting various communication platforms, including Zoom, Teams and Webex.

▶ With Instant Interpreter you can:

- Reach qualified interpreters in the moment of need.
- Count on crystal-clear video and audio.
- Stay secure with full encryption.
- Support adherence to ADA and Title VI laws and regulations.
- Comply with ACA Section 1557 and HIPAA requirements.

SAI APP & Client Portal

SAI's intuitive app and client portal provide seamless access to our comprehensive range of interpreting and translation services. Whether scheduling on-site interpreters or accessing on-demand language support within seconds, our platform empowers clients with flexibility and efficiency. Manage appointments effortlessly, track invoices, and ensure streamlined communication across all interactions. Designed for ease of use, our app and web portal enhance client convenience while maintaining the highest standards of service delivery.

▶
- Schedule On-site and Remote Appointment
- Access On-demand Services
- Access Call Ratings and Comments
- Customize and Schedule Reports
- View and Download Invoices
- Support 24/7

Document Translation

We cater to your translation needs across languages, channels, and timelines. Receive expert support to ensure clear communication at any scale. Our professionals excel in transforming language challenges into opportunities through customized solutions that boost efficiency, enhance client experience, and achieve superior outcomes.
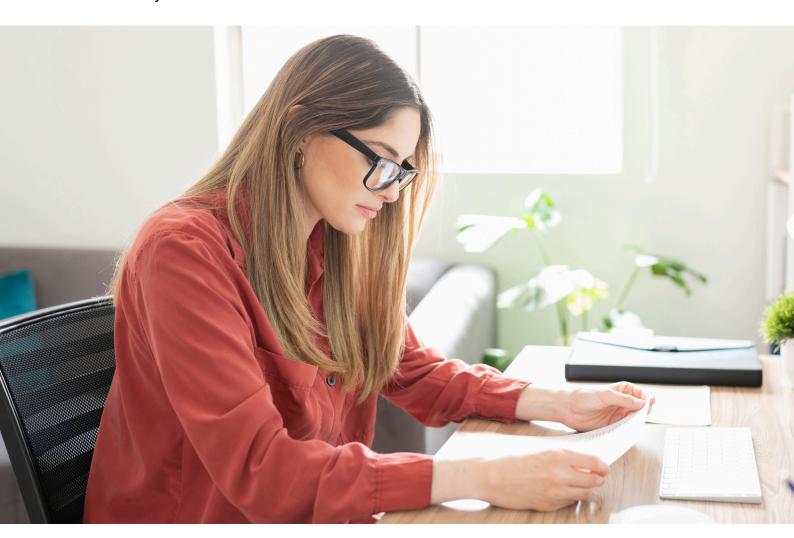
Engage with your audience using accurate, accessible multilingual written and digital content. Nonprofit organizations require a partner proficient in translating crucial communications. SAI's experts handle diverse types of written content:

- Documents
- Forms
- Claims
- Enrollment materials
- Online content and communications
- Community outreach
- Policies and procedures
- Regulatory compliance documentation

Localization

SAI's Localization services are designed to help businesses effectively reach global audiences by adapting content to resonate with local cultures and languages. We provide expert translation and localization across various media, ensuring that messages maintain their intended impact while being culturally relevant. Our services cover websites, software, marketing materials, and more, allowing businesses to seamlessly communicate with diverse markets worldwide.

Transcription

Rely on SAI to handle audio and video transcription effortlessly. We offer transcription from audio to text, voiceovers, and translation in over 250 languages. Trust our linguists to deliver high-quality transcriptions, consistent with our service standards.

Accessibility Solutions

Ensure your content reaches every member of your audience. SAI provides comprehensive accessibility services, including Braille, large print, audio recordings, and 508-compliant documents.

Four Ways To Better Serve Your Community:

1. AI Captioning and Transcriptions

Convert spoken words into written text, translatable into 130 languages with our AI-powered captioning tool. Meeting transcripts are available for download within minutes after your session ends.

2. AI Speech Translation:

Our app converts spoken words into other spoken languages using cutting-edge speech-to-speech technology, providing real-time audible interpretation.

3. AI for Multilingual Events

Accurate AI captioning for event translation and transcription. This cost-effective solution is perfect for webinars, conferences, and global meetings.

SAI uses advanced AI to convert spoken words into accurate, clear written and translated text. Our transcription services capture meetings, lectures, and interviews precisely. With text-to-speech capabilities, SAI enhances accessibility and engagement by bringing written content to life in multiple languages. From conferences to global events, SAI ensures clear, effective communication, connecting you effortlessly with your audience worldwide.

4. Equipment Rental

SAI offers reliable and affordable on-site and remote simultaneous interpretation equipment to make your next meeting, conference, or lecture accessible to everyone in your audience. Whether you require a complete interpretation system or specific equipment, we've got you covered. Most simultaneous interpretation setups are held in fixed locations with soundproof booths, but for events like walking tours, we offer portable interpretation systems that function similarly without the need for soundproof booths.

Implementation

Complimentary Implementation for Your Success

At SAI Language Solutions, we provide a complimentary implementation process to ensure a smooth and effortless transition to our services. Our goal is to minimize your administrative burden while maximizing your success. Here's how we achieve that:

- **Tailored Setup:** We configure your account based on your specific preferences and needs.
- **Seamless Transition:** We handle the entire switch from your previous provider with ease.
- **Minimal Effort Required:** Our process is designed to require very little involvement from your team during the rollout.

Complimentary Implementation Process:

- **Meet Your Team:** Introduction to your dedicated SAI implementation team.
- **Kickoff Call:** Align expectations and timelines with key stakeholders.
- **Go-Live:** Deploy and set up equipment at no additional cost, ensuring minimal downtime.
- **Promote Adoption:** We help drive adoption of new language services within your organization.
- **Monitor Satisfaction:** Continuous satisfaction monitoring to ensure all your needs are met.

This complimentary implementation ensures that you receive high-quality services without any additional costs or stress, allowing your team to focus on what they do best.

SAI™
LANGUAGE
SOLUTIONS

LANGUAGE WITHOUT LIMITS™

YOUR COMMUNITY.
THEIR LANGUAGE.
OUR EXPERTISE.

In a world more connected than ever, the need for a trusted language partner has never been more valuable.

START TODAY
Contact SAI to begin enhancing your communication and service delivery.

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